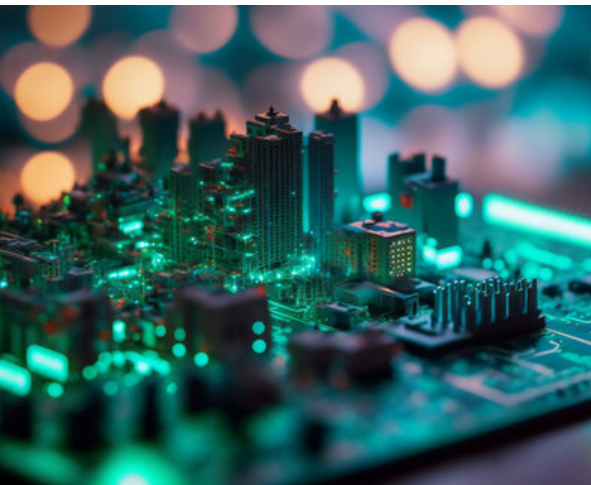




## First Indian company to receive IPC Validation Service & Achieve Qualified Manufacturer List (QML) under IPC-J-STD-001/IPC-A-610



IPC India Team Member had candid chat with Anil Raj Radhakrishna, General Manager, SFO Technologies after the announcement.

**IPC:** SFO is the 1st Indian company to achieve IPC-J-STD-001/IPC-A-610 Qualified Manufacturers Listing (QML), how do you feel to be part of the global database of IPC QML?

**Anil Raj Radhakrishna:** IPC, as global trade association connected to OEMs, EMS, and electronics industry suppliers, we are happy to understand that global industry will get to know about SFO manufacturing capabilities and accept as followers of IPC standard. This will benefit SFO to connect with global customers. As SFO is handling critical and high complex products we are confident to support global industry.

**IPC:** SFO as an Electronics Manufacturing Service (EMS) company have been regularly certifying team members for IPC certification and now taking advantage of IPC validation service, is this plan to be ahead of the competition or creating best practices for customer satisfaction?

**Anil Raj Radhakrishna:** Yes, both are important for SFO. Following IPC standards helps to improve & enhance manufacturing process and training & certification leads to upgrade employee knowledge and skills which are must for EMS companies catering to critical products. This helps to increase the customer satisfaction in terms of both productivity and quality.

**IPC:** Do you see any difference in IPC audit than other audits?

**Anil Raj Radhakrishna:** Comparing other audit, we have seen the difference as this audit is purely on the process and standard requirement. IPC audit is concentrated on the systemic correction on both process and acceptance requirements. Audit term sometimes bring anxiety & fear, but I like the IPC Validation Service as the process handholds & encourage the company officials to bring required changes to upgrade the process.

**Quote - "IPC Validation Service is a matured audit system to validate the manufacturing process and systems and there by improve the product quality and customer satisfaction. Thanks to Mr. Randy Cherry, IPC auditor for his visit to SFO Kochi facility"**

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